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Partnership and Place Overview and Scrutiny Committee

Wednesday 17 October 2012 at 7.30 pm Committee Room 4, Brent Town Hall, Forty Lane, Wembley, HA9 9HD

Membership:

Members

Councillors:

Van Kalwala (Chair) Clues (Vice-Chair) Green Harrison Naheerathan HB Patel RS Patel Krupa Sheth **first alternates** Councillors:

Ogunro Matthews Lorber Oladapo Al-Ebadi Colwill Chohan Aden second alternates Councillors:

Daly Hopkins Leaman Ketan Sheth Pavey Kansagra S Choudhary Denselow

For further information contact: Joe Kwateng, Democratic Services Officer 020 8937 1354, joe.kwateng@brent.gov.uk

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The press and public are welcome to attend this meeting



Agenda

Introductions, if appropriate.

Apologies for absence and clarification of alternate members

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1 Declarations of personal and prejudicial interests

Members are invited to declare at this stage of the meeting, any relevant financial or other interest in the items on the agenda.

2 Deputations

3 Minutes of the previous meeting held on 25/07/2012 1 - 4

The minutes are attached.

4 Matters arising

5 Brent Data - The multi-agency data hub with the latest from the census

Partners for Brent have developed a data exchange hub, for agencies across Brent which can be accessed online. The hub provides statistical data which is critical to the development of joint strategic objectives and delivery of associated partnership projects.

The Assistant Director of Policy will present on this and provide members with the most current information emerging from the census.

Ward Affected:	All Wards	Contact Officer : Cathy Tyson, Strategy, Partnerships and Improvement
		Tel: 020 8937 1045
		cathy.tyson@brent.gov.uk

6 CVS Brent - Progress Report

5 - 10

CVS Brent as the umbrella infrastructure organisation for the voluntary, community and not for profit sector. In March 2012 members of the Partnership and Place Overview and Scrutiny Committee received a report on the development of a Council for Voluntary Service in Brent. At that time, CVS Brent was being developed by the sector and members

asked for representatives to return to the committee with progress on delivering their business plans.

This progress report sets out the key successes so far against the strategic objectives set out in the organisations Strategic Plan, presented to members of the Partnership and Place Committee in March 2012.

7 Voluntary Sector in Brent

This presentation sets out the essential key facts regarding the voluntary community and not for profit sector in Brent. Brent Council and CVS Brent are currently managing a collaborative project to enhance the understanding in both the council and the voluntary community and not for profit sector; on the main governance structures and ways of working.

Joan McCormick (Partnership Co-ordinator) and Tessa Awe (Chief Executive of CVS Brent) will present to the Committee.

Ward Affected:All WardsContact Officer:Joanna McCormick,
Partnership co-ordinator
Joanna.McCormick@brent.gov.uk

8 Work Programme 2012-2013

11 - 14

The Committee's work programme for 2012 – 2013 is attached.

9 Date of next meeting

The next meeting of the Partnership and Place Overview and Scrutiny Committee meeting is scheduled to take place on 6 December 2012.

10 Any other urgent business

Notice of items raised under this heading must be given in writing to the Democratic Services Manager or his representative before the meeting in accordance with Standing Order 64.

- Please remember to **SWITCH OFF** your mobile phone during the meeting.
- The meeting room is accessible by lift and seats will be provided for members of the public.
- Toilets are available on the second floor.
- Catering facilities can be found on the first floor near the Paul Daisley Hall.
- A public telephone is located in the foyer on the ground floor, opposite the Porters' Lodge

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MINUTES OF THE PARTNERSHIP AND PLACE OVERVIEW AND SCRUTINY COMMITTEE Wednesday 25 July 2012 at 7.30 pm

PRESENT: Councillor Van Kalwala (Chair), Councillor Clues (Vice-Chair) and Councillors Hopkins

Apologies for absence were received from: Councillors Harrison, HB Patel, RS Patel and Krupa Sheth

1. Declarations of personal and prejudicial interests

None declared

2. **Deputations**

None

3. Minutes of the previous meeting held on 14 June 2012

The minutes of the meeting held on 14 June 2012 were approved subject to the following amendment:

Jenny Reynolds be amended to Genny Renard.

4. Matters arising

None

5. Crime Updates

Genny Renard Head of Community Safety introduced the report which set out how key crime information for Brent is collected and provides a template for the collection of key statistics to be reported to the committee on a regular basis. It also provided an in-depth report on Burglary in Brent. It was explained that the gathering of accurate, relevant data was a difficulty when using police reported crimes as this only showed a reflection of reported crimes, however it was hoped that this would be improved through the data published in the Crime Survey for England and Wales.

The council was currently undertaking the ethical reporting pilot which meant that all crimes that could be a burglary were reported, making crime statistics appear worse than the actual crime rate. It was noted that some areas had seen a decrease in crime through ethical reporting including Camden and Lambeth although it was assumed that this was due to the increased police presence of being an Olympic

borough. The Head of Community Safety reported that the rise in crime had dropped from a 10% increase to 8.9% with two main categories of burglary being reported; professional burglars from outside of the borough from areas such as Essex and Hertfordshire target affluent areas, and local robberies by youths of the less affluent areas such as Harlseden and Stonebridge. It was estimated that the value of items taken compared to income meant that the less affluent areas were losing a higher percentage of their income than the affluent areas. Burglaries had also been broken down into residential and non-residential burglaries. Additionally, there were concerns that loan sharks were operating in the Harlesden area and work was being undertaken with the Police to address this. An action plan was in place which included; an intelligence unit which currently had four undercover operations underway, informing landlords of named burglars in their properties and the powers they have under tenancy agreements to evict, strengthening of communal doors in social housing, targeted work on housing estates and crime prevention day breakfasts with registered social landlords.

The Head of Community Safety reported that a lack of custodial sentencing which undermined police officers although a meeting with the crown prosecution will be taking place to ensure that repeat offenders are picked up and sentenced correctly. Additionally, the police had agreed that a victim impact statement would be produced for each case as well as work being undertaken into community impact statements. Work undertaken to address burglaries included; greater communication with residents, encouraging neighbours to hold contact details in case a robbery takes place and monitoring of post boxes to ascertain where gold stolen in disposed of through gold buying websites.

Details of the sanction and detection rates were given with regard to knife and gun crime and it was highlighted that the number of knife crimes appeared high but included possession and the finding of weapons.

During the discussion that followed, it was clarified that the professional criminals entering the borough tended to use the 29 transport links in Brent and did not commit other crimes as not to attract attention from the Police. It was felt that Brent was targeted due to the larger Asian community and the tendency to have large quantities of gold and portable items such as jewellery. The Head of Community Safety reported that an increase in burglaries in Alperton had been reported, including a valuable painting being stolen. It was felt that the motivation behind burglaries could be the economy, gang initiation and purely because people can. It was highlighted that the team did not have a project budget and had to obtain external funding to carry out projects within the community. A supplementary report would be circulated later in the year informed by the Crime Survey for England and Wales.

RESOLVED:-

that the committee:

- i) note the report and monitor future developments
- ii) agree to develop the targets based on quarter one and two data

iii) include the report on the next Crime Survey for England and Wales (CSEW) on its work programme

6. Integrated Offender Management

The Community Safety Projects Officer Elly Cook gave a presentation on the Integrated Offender Management (IOM) project. It was explained that IOM was a multiagency led project developed by the Home Office in 2009 to act as an overarching framework in which agencies could work together. IOM was based on five key principles to tackle and reduce reoffending and to allow those who were socially excluded to be integrated into society. A three year strategy had been developed with three strategic objectives and an action plan to ensure that objectives were delivered. The current organisations, services and projects were listed and how IOM would build on the strong foundation that Brent currently had and details of the governance structure highlighted the high level commitment of partners. It was explained that an IOM cohort for the North West London pilot had been identified through the use of OGRS scores of over 71 however, due to the large number, additional criteria were applied. It was explained that a multiagency approach to case managing would be undertaken, with a lead agency and officer identified for each person with a rag system in place. It was noted that youth offenders did not form part of the cohort however it was hoped that the programme would be extended to them in the future and the team continued to work closely with the youth offending team. Details of the 'through the gate link service' was given, including the prisoners needs being assessed before leaving prison and links to specialist services being introduced to break the reoffending cycle. With regards to support for women, it was highlighted that the Community Safety Unit had been successful in bidding for a pot of European funding which would fund an exiting prostitution worker who would support women exiting prostitution. -

Members felt that commercial companies should go to greater lengths to employ ex-offenders. Elly Cook informed the committee that a recruitment fare for ex-offenders would be taking place in September, with job centres, companies holding stalls and also training services being available. Councillor Hopkins informed the Community Safety Projects Officer of two volunteer groups/charities that would be beneficial to women. It was clarified that the pilot lasted two years and the strategy would extend beyond the pilot time however, it was hoped that the legacy of the IOM would last much longer and was expected to grow as the scheme progressed. Following queries regarding the OGRS score, it was explained that the score represented the chance of the individual being likely to reoffend, with the score being made up of a variety of factors including; previous offence, age and being in care. It was explained that other boroughs on the scheme were operating a OGRS score of 50 which could skew figures. An additional concern was the lower engagement of mental health facilities however members were pleased with the progress made so far and the inclusion of four gang members in the IOM.

7. Changing the Delivery of Crime Reduction - Local Joint Action Groups

The Head of Community Safety Genny Renard introduced the item and explained that following the reduction of the community safety unit, efficiencies had to be made as it was the smallest team in London and second smallest in the UK. The

team were split into three LJAGs which mirrored the Police areas where referrals were sent to these officers who directly assessed the input required by the LJAG. The officers spend part of their time based at the police station with additional task and finish groups being carried out allowing the LJAGs to focus on complex issues. It was reported that the Home Office approved of Brent's model which was being reviewed however it was felt that there was potential to do more within the model. It was explained that the LJAGs were designed to improve the status of the community with a focus on elderly persons for this quarter and the sexual exploitation of women and particularly girls being addressed next quarter. Genny Renard informed the committee that the police were considering moving to four policing areas rather than three which would require resources to be adjusted, particularly as the crime rates at Harlesden were higher. It was reported that the internal audit had been successful, showing the LJAGs to be value for money and that the team hoped to improve in the future and do more with the limited resources available.

Members queried how under represented agencies such as mental health representatives could be greater engaged. It was explained that only high end mental health was dealt with however, it was felt that the situation may improve with the restructure of the NHS although it would be beneficial if persons were recognised sooner, although it was highlighted that this was a political decision at a national level. It was explained that funding to increase intelligence on gangs was being secured and the team hoped to publicise the LJAGS at team meetings now they were successfully in place. The Head of Community safety hoped that work with the Home Office to mitigate the risks of not having a joint LJAG and hoped to work closer with other agencies in the future.

8. Partnership and Place Overview and Scrutiny Work Programme

It was noted that the work programme would be populated following discussions with the chair. It was highlighted that previously a joint meeting of scrutiny committees had taken place where the Leader had been addressed. It was agreed that a similar meeting would be carried out with the potential to invite the borough commanders for the Police and Fire services.

9. Date of next meeting

The nest meeting of Partnership and Place Overview and Scrutiny Committee will take place on 17 October 2012.

10. Any other urgent business

None

The meeting closed at 9.20 pm

Z VAN KALWALA Chair



Partnership and Place Overview and Scrutiny Committee

17 October 2012

Report from the Director of Strategy, Partnerships and Improvement

For Action

Wards Affected: All

CVS Brent Progress Report

1.0 Purpose of Report

- 1.1 In March 2012 members of the Partnership and Place Overview and Scrutiny Committee received a report on the development of a Council for Voluntary Service in Brent. CVS Brent was being developed by the sector and members asked for representatives to return to the committee with progress on delivering their business plans.
- 1.2 This covering report sets out the context for infrastructure support for Brent's voluntary sector, the role of a CVS and the background to the development of 'CVS Brent' to fulfil this role for Brent. A representative from 'CVS Brent' will attend the committee to present progress made by the organisation based upon the update report at Appendix 1.

2.0 Recommendations

Members are asked to note the following:

- 2.1 The role of a CVS and its importance in the present policy context to represent and support the development of the voluntary sector to the benefit of Brent residents.
- 2.2 The progress of CVS Brent as the umbrella representative organisation for the voluntary and community sector in Brent set out in Appendix 1.

3.0 Context

3.1 The report to the Partnership and Place Committee in March 2012 set out the development of a new Council for Voluntary Service: CVS Brent and Brent Council Executive's agreement to fund an infrastructure stream as part of the Voluntary Sector Initiative Fund. The total infrastructure stream is £159,249 each year for three years between April 2012 and March 2015 to commission projects which enhance infrastructure support for the voluntary sector. This includes significant elements of the work of CVS Brent and projects to respond to identified gaps in support for the voluntary sector.

- 3.2 CVS Brent was commissioned by Brent Council as an independent organisation to work with the voluntary sector, with work beginning in April 2012. In the first six months CVS Brent has secured staff to deliver key services, nearly finalised their governance arrangements for the medium term and supported a large number of organisations in planning their financial strategies and developing bids for funding.
- 3.3 'CVS Brent' now fulfils a critical role in the council's engagement with the voluntary sector and is working with the council to improve dialogue between the sectors. 'CVS Brent' is working to enhance the resilience of the voluntary sector so that better medium term financial planning and bid making support inward investment in the borough to benefit residents through locally delivered projects. Alongside this, CVS Brent is using 'transforming local infrastructure' funding to develop the access and interaction with the full range of CVS services through the use of technology.
- 3.4 The work of CVS adheres to NAVCA's national framework for the role of a CVS, which is made up of five key areas:
 - **Support and Services:** to help local civil society work effectively, signposting and offering capacity building support, information and advice
 - **Representation**: to ensure the views of local civil society are represented in an equitable and appropriate way
 - Liaison: to act as a focal point for Brent's civil society to network; develop partnerships, share learning and agree common ground
 - **Development Work**: to identify gaps and opportunities in services and provision and help civil society grow to fill them
 - Strategic Partnership: to work in partnership with local, regional and national government and the full range of public and statutory agencies on strategy, planning, commissioning and delivery

4.0 Detailed Considerations

4.1 Members are asked to refer to CVS Brent's Progress Report attached at Appendix 1. A representative from CVS Brent will attend the meeting to present progress and planned next steps.

5.0 Legal Implications

5.1 None arising directly from this report

6.0 Diversity Implications

6.1 None arising directly from this report. The Voluntary Sector Initiative Fund proposals were subject to an equality needs assessment which can be found with the Voluntary sector Initiative Fund Report at the link set out in the background papers section below. CVS Brent represents the range of organisations in the borough and the diverse range of communities these organisations serve.

7.0 Background Documents

- CVS Brent Business Plan
- CVS Brent Strategic Plan
- Voluntary Sector Initiative Fund Report to Executive January 2012
 http://democracy.brent.gov.uk/ieListDocuments.aspx?CId=123&MId=1570&Ver=4
- DCLG Localism Act
- Draft Voluntary Sector Strategy background research and feedback from sector
- Minutes of Voluntary Sector Liaison Forums

8. Appendices

Appendix 1: CVS Brent Progress Report

Joanna McCormick, Partnerships Coordinator Cathy Tyson, Assistant Director – Policy

Phil Newby, Director Strategy, Partnerships and Improvement

Appendix 1

A Progress Report from CVS Brent, September 2012

1. Summary

CVS Brent has made significant progress as the umbrella organisation representing Brent's Voluntary Community and Not for Profit Sector since it was first established in August 2011. This Progress report sets out the key successes so far against the strategic objectives set out in the organisations Strategic Plan presented to members of the Partnership and Place Committee in March 2012.

2. A Council for Voluntary Service

- 2.1 The founders of CVS Brent have committed to the development of an organisation that is trusted by its members and partners and whose sole purpose is the support and promotion of voluntary action in Brent. CVS Brent has been developed on a lean business model, with an expectation of a small workforce focussed on dedicated to enhancing the voluntary, community and not for profit sector in Brent.
- 2.2 The Board acknowledge the intrinsic value of face-to-face interaction and this model is being used where it adds value, but CVS Brent is working towards a service delivery model that provides direct services only where a gap has been proved and where signposting to existing services or an on-line approach will not meet the demand.
- 2.3 Having set up the organisation in the last year and ensured service delivery from April 2012, CVS Brent will be refreshing its board of Trustees. Those interested in becoming members of the Board CVS Brent will be able to apply to be considered through the recruitment process which is based on a skills and aptitude assessment.
- 2.4 Presently through the funding secured from Brent Council, Transforming Local Infrastructures and Well London, CVS Brent employs a Chief Executive, a Development Manager and a Well London Coordinator.

3. Progress against CVS Brent's Strategic Objectives

- 3.1 **Strategic Objective 1:** To create an independent, inclusive, trusted and sustainable organisation that will enable Brent voluntary, community and social enterprise sectors to further develop a thriving civil society.
- 3.11 Outcome sought: CVS Brent has the resources (financial, human and other) to achieve its objectives, provides high quality services, valued by its customers, has effective financial, administrative and monitoring systems in place and has an active and satisfied membership
- 3.12 Progress is good. CVS Brent set up an organisation and in the first six months of secured funding, is putting in place the structures to create the independent body sought by the voluntary, community and not for profit sector. Membership is available to the whole sector, and approximately 200 organisations have registered so far.

- 3.2 **Strategic Objective 2:** To improve the capacity of local civil society to deliver efficient, effective services and respond to needs and opportunities.
- 3.21 Outcome sought: Local civil society organisations: Have increased skills, knowledge & qualifications, are better informed about good practice & developments affecting their work, have improved access to funding & resources, have greater understanding of emerging opportunities for public service delivery and have increased knowledge and skills in relationship to the leadership of their organisations
- 3.22 Progress is good. CVS Brent is offering support, advice, information and guidance. Each week sees at least four interventions with organisations to support fundraising planning and provide support in general organisational development. CVS Brent is working with external funders such as John Lyon's Charity, Big Lottery Fund, City Bridge Trust, Trust for London, Jack Petchey Foundation, Wembley National Stadium Trust, Lloyds TSB and London Community Foundation on securing funding for organisations in the borough delivering services for Brent residents. This involves understanding an overview of the areas for improvement on bids received from the borough and raising awareness of funding streams within the sector. Recent events led by CVS Brent include Meet the Funder (Big Lottery, City Bridge Trust, London Community Foundation, Introduction to Wembley National Stadium Trust) and Working well in Consortia. Upcoming events include John Lyon's Den (John Lyon's Charity) on November 12, 2012 (in partnership with Brent Play Association), Enterprising the Sector (in partnership with the local Business sector) and Awards for All sessions (to begin in November 2012). CVS Brent is also working to secure a CVS Brent Hub, a resource for the benefit of the sector.
- 3.3 **Strategic Objective 3:** To advance communication and partnership working within local civil society and with local and regional statutory and private sector partners.
- 3.31 Outcomes sought: Improved intra-sector communications among local civil society organisations, increased opportunities for partnership working among local civil society organisations, improved communications between local civil society and the public and private sectors, improved partnership working between local civil society and the public and private sectors and increased number of inter-sector partnerships and collaborations
- 3.32 Progress is good. A joint output is the development of sessions for both local government and the voluntary sector outlining the key things you need to know about each. This is aimed at overcoming common misunderstandings encountered in partnership working. CVS Brent is now circulating regular newsletters to the sector and is working with the council to get regular updates from Strategy, Partnerships and Improvement on relevant upcoming events and review and consultation on policy. CVS Brent is now seeking to feedback issues important to the sector for inclusion at the Voluntary Sector Liaison Forum.
- 3.4 **Strategic Objective 4:** To increase the influence of Brent civil society in local and regional strategy, policy and decision making.
- 3.41 Outcomes sought: Local civil society organisations are better informed and prepared to lead and respond to changes in policy, more civil society organisations are involved in public sector strategy, policy and decision making partnership and networks and the public sector have a greater understanding of the role and impact of civil society.
- 3.42 Progress is good. The first 6 months have been used to establish linkages with existing structure, partnerships and groups. CVS Brent is now advising the council on engagement of organisations in the development of policy. CVS Brent have begun work on a Voluntary Sector Strategy and updated Compact in partnership with the council and have also facilitated a number of events with voluntary organisations looking at planned changes in council service provision. Recent sessions include Health and Wellbeing (focus on mental health) and

consultation in partnership with Brent Council (Reviewing Young People's services in the borough).

Cross cutting themes

- 3.51 Outcomes sought include:
- Increased use of IT as a route to infrastructure support services
- More socially excluded groups take an active and influential role in the community,
- Increased number of faith communities involved in work of CVS Brent and other partnerships Increased involvement of local communities in civil society activity
- Increased empowerment of communities
- 3.52 Progress is good. CVS Brent was successful in securing Transforming Local Infrastructure Funding to develop a virtual CVS with provision of a number of services directly to voluntary sector organisations through the use of IT. A full-time Development Manager recruited has been and in post since August 2012 to develop this. The IT provider has been secured and a new website will be launched in October 2012. The virtual CVS is expected to be fully launched in September 2013.
- 3.53 CVS Brent is working with groups of all sizes whether they are seeking to start up or develop further; supporting fundraising planning, advising on governance arrangements and highlighting key issues to include in dialogue with the council and other public and private partner organisations in the borough. The other activities set out in this report all contribute to enabling the empowerment of communities. The drive to increase the registered members of CVS Brent will also increase the range of different communities able to engage in civil society activity along side other groups in the borough.

3.5 Conclusion

CVS Brent was developed by the sector, for the sector and has made good progress as an umbrella organisation for the borough so far. We look forward to building on this start in the coming months.

Partnership & Place Overview & Scrutiny Committee Work Programme 2012/13 Chair Cllr Van Kalwala

Date of Meeting	Agenda item	Requested Information / Evidence	Invited witnesses	Notes
14th June 2012	Ward Working Annual Report	A report that details the work of the Ward Working Team in 2011/12	Christine Collins Cllr Jones Lead member and Member of the Member reference group	
	Partners for Brent Executive Progress report Q4	A report that sets out progress on delivering the work programme of Partners for Brent	Jo McCormick Partnership Co-ordinator	
	Work Programme	A report that sets out a series of options for the committees work programme	Jacqueline Casson Acting Corporate Policy Manager	
25 th July 2012	Crime Update	A report that sets out crime performance information and key issues	Genny Renard Head of Integrated Offender Management	
	Integrated Offender Management	A presentation on the key aspects of the policy		
	Changing the delivery of crime reduction - LJAGS	A report on the introduction and operation of Local Joint Action Groups	Genny Renard Head of Integrated Offender Management	

17 th October 2012	Brent Data – The multiagency data hub with the latest from the census	A presentation on the most current statistical information coming out of the census	Cathy Tyson Assistant Director of Policy
	Council for Voluntary Service (CVS) Brent Progress Report - Update	Development of a Council for Voluntary Service in Brent - progress on delivering their business plans.	Jo McCormick Partnership Co-ordinator Tessa Awe Chief Executive CVS Brent
	The Voluntary Sector in Brent	Setting out the Key aspects of the voluntary community and not for profit sector in Brent	Jo McCormick Partnership Co-ordinator Tessa Awe Chief Executive CVS Brent
6 th December 2012	Employment in Brent		Andy Donald Director of Regeneration & Major Projects
	Registered Social Landlord Performance		Tony Hirsch Head of Housing Policy & Performance
7 th February	Brent Police Borough	Policing issues within Brent	Matthew Gardner

2013	Commander		Brent Borough Commander	
	Crime Performance Information - Update	Update - crime performance information and key issues	Genny Renard Head of Integrated Offender Management	

Other issues the committee would like to cover date to be confirmed:

- Employment in Brent
- Policing in Brent the Borough Commander will be invited to discuss policing issues in Brent
- Registered Social Landlord performance
- Council for Voluntary Services update
- Crime Performance Information regular updates
- Partners for Brent updates on the delivery of their work programme

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